Attachment B
Parent Survey Results
Beverly Farms ES

Question	Strongly Agree %	Agree %	Neutral %	Disagree %	Strongly Disagree %
What method(s) of communication do you prefer to receive from a childcare provider?					
Phone Call	44%				
Text	72%				
Email	76%				
Cell phone app	22%				
Paper printouts	12%				
Cost is an important factor when deciding whether to use a childcare provider.	44%	50%	6%	0%	0%
Safety and security protocols for accessing children are important when selecting a childcare provider.	76%	22%	2%	0%	0%
It is important for a childcare provider to work with families who need scholarships or reduced tuition.	24%	28%	38%	2%	8%
It is important for a childcare provider to offer clubs, sports, and/or other enrichment activities.	46%	38%	14%	0%	2%
It is important to have flexibility in choosing when your child attends childcare (e.g., mornings only, afternoons only, partial week, or before- and after-school care).	72%	26%	2%	0%	0%
It is important for a childcare provider to offer care during school closures and delays, when permitted by MCPS.	68%	24%	8%	0%	0%
It is important for a childcare provider to provide a fun and engaging environment for children.	74%	24%	2%	0%	0%
A childcare provider should offer a healthy selection of snacks during program hours.	46%	36%	14%	0%	4%
Time and support for schoolwork should be provided by the childcare program.	32%	46%	18%	2%	2%

Attachment B
Parent Survey Results
College Gardens ES

Question	Strongly Agree %	Agree %	Neutral %	Disagree %	Strongly Disagree %
What method(s) of communication do you prefer to receive from a childcare provider?					
Phone Call	35%				
Text	74%				
Email	83%				
Cell phone app	22%				
Paper printouts	17%				
Cost is an important factor when deciding whether to use a childcare provider.	57%	30%	13%	0%	0%
Safety and security protocols for accessing children are important when selecting a childcare provider.	78%	13%	4%	4%	0%
It is important for a childcare provider to work with families who need scholarships or reduced tuition.	35%	22%	39%	4%	0%
It is important for a childcare provider to offer clubs, sports, and/or other enrichment activities.	61%	22%	17%	0%	0%
It is important to have flexibility in choosing when your child attends childcare (e.g., mornings only, afternoons only, partial week, or before- and after-school care).	83%	9%	9%	0%	0%
It is important for a childcare provider to offer care during school closures and delays, when permitted by MCPS.	78%	13%	9%	0%	0%
It is important for a childcare provider to provide a fun and engaging environment for children.	83%	17%	0%	0%	0%
A childcare provider should offer a healthy selection of snacks during program hours.	48%	35%	17%	0%	0%
Time and support for schoolwork should be provided by the childcare program.	35%	22%	43%	0%	0%

Attachment B
Parent Survey Results
Daly, Capt. James E. ES

Question	Strongly Agree %	Agree %	Neutral %	Disagree %	Strongly Disagree %
What method(s) of communication do you prefer to receive from a childcare provider?					
Phone Call	42%				
Text	74%				
Email	63%				
Cell phone app	32%				
Paper printouts	0%				
Cost is an important factor when deciding whether to use a childcare provider.	84%	11%	5%	0%	0%
Safety and security protocols for accessing children are important when selecting a childcare provider.	100%	0%	0%	0%	0%
It is important for a childcare provider to work with families who need scholarships or reduced tuition.	74%	26%	0%	0%	0%
It is important for a childcare provider to offer clubs, sports, and/or other enrichment activities.	79%	16%	5%	0%	0%
It is important to have flexibility in choosing when your child attends childcare (e.g., mornings only, afternoons only, partial week, or before- and after-school care).	95%	5%	0%	0%	0%
It is important for a childcare provider to offer care during school closures and delays, when permitted by MCPS.	84%	16%	0%	0%	0%
It is important for a childcare provider to provide a fun and engaging environment for children.	95%	5%	0%	0%	0%
A childcare provider should offer a healthy selection of snacks during program hours.	89%	5%	5%	0%	0%
Time and support for schoolwork should be provided by the childcare program.	79%	21%	0%	0%	0%

Attachment B
Parent Survey Results
Diamond ES

Question	Strongly Agree %	Agree %	Neutral %	Disagree %	Strongly Disagree %
What method(s) of communication do you prefer to receive from a childcare provider?					
Phone Call	36%				
Text	72%				
Email	75%				
Cell phone app	19%				
Paper printouts	8%				
Cost is an important factor when deciding whether to use a childcare provider.	56%	31%	8%	6%	0%
Safety and security protocols for accessing children are important when selecting a childcare provider.	92%	6%	3%	0%	0%
It is important for a childcare provider to work with families who need scholarships or reduced tuition.	50%	19%	28%	3%	0%
It is important for a childcare provider to offer clubs, sports, and/or other enrichment activities.	56%	31%	14%	0%	0%
It is important to have flexibility in choosing when your child attends childcare (e.g., mornings only, afternoons only, partial week, or before- and after-school care).	69%	19%	8%	3%	0%
It is important for a childcare provider to offer care during school closures and delays, when permitted by MCPS.	72%	14%	14%	0%	0%
It is important for a childcare provider to provide a fun and engaging environment for children.	75%	22%	3%	0%	0%
A childcare provider should offer a healthy selection of snacks during program hours.	50%	39%	11%	0%	0%
Time and support for schoolwork should be provided by the childcare program.	50%	33%	17%	0%	0%

Attachment B
Parent Survey Results
Drew, Dr. Charles R. ES

Question	Strongly Agree %	Agree %	Neutral %	Disagree %	Strongly Disagree %
What method(s) of communication do you prefer to receive from a childcare provider?					
Phone Call	45%				
Text	75%				
Email	65%				
Cell phone app	35%				
Paper printouts	25%				
Cost is an important factor when deciding whether to use a childcare provider.	75%	20%	0%	5%	0%
Safety and security protocols for accessing children are important when selecting a childcare provider.	90%	5%	5%	0%	0%
It is important for a childcare provider to work with families who need scholarships or reduced tuition.	60%	30%	10%	0%	0%
It is important for a childcare provider to offer clubs, sports, and/or other enrichment activities.	55%	20%	25%	0%	0%
It is important to have flexibility in choosing when your child attends childcare (e.g., mornings only, afternoons only, partial week, or before- and after-school care).	90%	10%	0%	0%	0%
It is important for a childcare provider to offer care during school closures and delays, when permitted by MCPS.	55%	20%	15%	5%	5%
It is important for a childcare provider to provide a fun and engaging environment for children.	85%	15%	0%	0%	0%
A childcare provider should offer a healthy selection of snacks during program hours.	65%	20%	5%	10%	0%
Time and support for schoolwork should be provided by the childcare program.	65%	30%	0%	0%	5%

Attachment B
Parent Survey Results
Forest Knolls ES

Question	Strongly Agree %	Agree %	Neutral %	Disagree %	Strongly Disagree %
What method(s) of communication do you prefer to receive from a childcare provider?					
Phone Call	48%				
Text	92%				
Email	64%				
Cell phone app	31%				
Paper printouts	13%				
Cost is an important factor when deciding whether to use a childcare provider.	38%	50%	9%	3%	0%
Safety and security protocols for accessing children are important when selecting a childcare provider.	81%	17%	2%	0%	0%
It is important for a childcare provider to work with families who need scholarships or reduced tuition.	47%	33%	17%	3%	0%
It is important for a childcare provider to offer clubs, sports, and/or other enrichment activities.	48%	47%	5%	0%	0%
It is important to have flexibility in choosing when your child attends childcare (e.g., mornings only, afternoons only, partial week, or before- and after-school care).	91%	8%	2%	0%	0%
It is important for a childcare provider to offer care during school closures and delays, when permitted by MCPS.	88%	9%	3%	0%	0%
It is important for a childcare provider to provide a fun and engaging environment for children.	84%	14%	2%	0%	0%
A childcare provider should offer a healthy selection of snacks during program hours.	31%	48%	19%	2%	0%
Time and support for schoolwork should be provided by the childcare program.	33%	42%	22%	3%	0%

Attachment B
Parent Survey Results
Fox Chapel ES

Question	Strongly Agree %	Agree %	Neutral %	Disagree %	Strongly Disagree %
What method(s) of communication do you prefer to receive from a childcare provider?					
Phone Call	53%				
Text	75%				
Email	81%				
Cell phone app	31%				
Paper printouts	14%				
Cost is an important factor when deciding whether to use a childcare provider.	68%	29%	3%	0%	0%
Safety and security protocols for accessing children are important when selecting a childcare provider.	92%	8%	0%	0%	0%
It is important for a childcare provider to work with families who need scholarships or reduced tuition.	54%	27%	19%	0%	0%
It is important for a childcare provider to offer clubs, sports, and/or other enrichment activities.	54%	36%	8%	2%	0%
It is important to have flexibility in choosing when your child attends childcare (e.g., mornings only, afternoons only, partial week, or before- and after-school care).	80%	19%	2%	0%	0%
It is important for a childcare provider to offer care during school closures and delays, when permitted by MCPS.	66%	20%	12%	2%	0%
It is important for a childcare provider to provide a fun and engaging environment for children.	80%	20%	0%	0%	0%
A childcare provider should offer a healthy selection of snacks during program hours.	64%	22%	14%	0%	0%
Time and support for schoolwork should be provided by the childcare program.	59%	27%	12%	2%	0%

Attachment B
Parent Survey Results
Greenwood ES

Question	Strongly Agree %	Agree %	Neutral %	Disagree %	Strongly Disagree %
What method(s) of communication do you prefer to receive from a childcare provider?					
Phone Call	48%				
Text	79%				
Email	88%				
Cell phone app	15%				
Paper printouts	4%				
Cost is an important factor when deciding whether to use a childcare provider.	50%	40%	8%	2%	0%
Safety and security protocols for accessing children are important when selecting a childcare provider.	83%	15%	2%	0%	0%
It is important for a childcare provider to work with families who need scholarships or reduced tuition.	29%	25%	38%	4%	4%
It is important for a childcare provider to offer clubs, sports, and/or other enrichment activities.	29%	40%	27%	2%	2%
It is important to have flexibility in choosing when your child attends childcare (e.g., mornings only, afternoons only, partial week, or before- and after-school care).	77%	21%	2%	0%	0%
It is important for a childcare provider to offer care during school closures and delays, when permitted by MCPS.	69%	21%	6%	0%	4%
It is important for a childcare provider to provide a fun and engaging environment for children.	81%	19%	0%	0%	0%
A childcare provider should offer a healthy selection of snacks during program hours.	48%	29%	19%	2%	2%
Time and support for schoolwork should be provided by the childcare program.	31%	38%	29%	0%	2%

Attachment B
Parent Survey Results
Highland View ES

Question	Strongly Agree %	Agree %	Neutral %	Disagree %	Strongly Disagree %
What method(s) of communication do you prefer to receive from a childcare provider?					
Phone Call	50%				
Text	60%				
Email	80%				
Cell phone app	30%				
Paper printouts	20%				
Cost is an important factor when deciding whether to use a childcare provider.	60%	30%	10%	0%	0%
Safety and security protocols for accessing children are important when selecting a childcare provider.	90%	10%	0%	0%	0%
It is important for a childcare provider to work with families who need scholarships or reduced tuition.	70%	20%	10%	0%	0%
It is important for a childcare provider to offer clubs, sports, and/or other enrichment activities.	60%	30%	0%	10%	0%
It is important to have flexibility in choosing when your child attends childcare (e.g., mornings only, afternoons only, partial week, or before- and after-school care).	80%	20%	0%	0%	0%
It is important for a childcare provider to offer care during school closures and delays, when permitted by MCPS.	90%	0%	10%	0%	0%
It is important for a childcare provider to provide a fun and engaging environment for children.	90%	10%	0%	0%	0%
A childcare provider should offer a healthy selection of snacks during program hours.	90%	10%	0%	0%	0%
Time and support for schoolwork should be provided by the childcare program.	60%	20%	20%	0%	0%

Attachment B
Parent Survey Results
North Chevy Chase ES

Question	Strongly Agree %	Agree %	Neutral %	Disagree %	Strongly Disagree %
What method(s) of communication do you prefer to receive from a childcare provider?					
Phone Call	35%				
Text	70%				
Email	74%				
Cell phone app	13%				
Paper printouts	17%				
Cost is an important factor when deciding whether to use a childcare provider.	43%	48%	9%	0%	0%
Safety and security protocols for accessing children are important when selecting a childcare provider.	74%	22%	4%	0%	0%
It is important for a childcare provider to work with families who need scholarships or reduced tuition.	61%	22%	9%	4%	4%
It is important for a childcare provider to offer clubs, sports, and/or other enrichment activities.	61%	26%	9%	0%	4%
It is important to have flexibility in choosing when your child attends childcare (e.g., mornings only, afternoons only, partial week, or before- and after-school care).	91%	9%	0%	0%	0%
It is important for a childcare provider to offer care during school closures and delays, when permitted by MCPS.	78%	9%	9%	0%	4%
It is important for a childcare provider to provide a fun and engaging environment for children.	65%	30%	0%	0%	4%
A childcare provider should offer a healthy selection of snacks during program hours.	35%	43%	13%	4%	4%
Time and support for schoolwork should be provided by the childcare program.	39%	43%	13%	0%	4%

Attachment B
Parent Survey Results
Poolesville ES

Question	Strongly Agree %	Agree %	Neutral %	Disagree %	Strongly Disagree %
What method(s) of communication do you prefer to receive from a childcare provider?					
Phone Call	54%				
Text	85%				
Email	62%				
Cell phone app	15%				
Paper printouts	4%				
Cost is an important factor when deciding whether to use a childcare provider.	42%	46%	12%	0%	0%
Safety and security protocols for accessing children are important when selecting a childcare provider.	92%	8%	0%	0%	0%
It is important for a childcare provider to work with families who need scholarships or reduced tuition.	31%	19%	46%	0%	4%
It is important for a childcare provider to offer clubs, sports, and/or other enrichment activities.	42%	50%	0%	8%	0%
It is important to have flexibility in choosing when your child attends childcare (e.g., mornings only, afternoons only, partial week, or before- and after-school care).	81%	15%	4%	0%	0%
It is important for a childcare provider to offer care during school closures and delays, when permitted by MCPS.	65%	27%	8%	0%	0%
It is important for a childcare provider to provide a fun and engaging environment for children.	77%	23%	0%	0%	0%
A childcare provider should offer a healthy selection of snacks during program hours.	50%	38%	12%	0%	0%
Time and support for schoolwork should be provided by the childcare program.	19%	58%	23%	0%	0%

Attachment B
Parent Survey Results
Rock View ES

Question	Strongly Agree %	Agree %	Neutral %	Disagree %	Strongly Disagree %
What method(s) of communication do you prefer to receive from a childcare provider?					
Phone Call	38%				
Text	93%				
Email	84%				
Cell phone app	39%				
Paper printouts	7%				
Cost is an important factor when deciding whether to use a childcare provider.	29%	55%	11%	4%	2%
Safety and security protocols for accessing children are important when selecting a childcare provider.	79%	20%	0%	0%	2%
It is important for a childcare provider to work with families who need scholarships or reduced tuition.	50%	41%	7%	0%	2%
It is important for a childcare provider to offer clubs, sports, and/or other enrichment activities.	34%	48%	13%	4%	2%
It is important to have flexibility in choosing when your child attends childcare (e.g., mornings only, afternoons only, partial week, or before- and after-school care).	77%	20%	2%	0%	2%
It is important for a childcare provider to offer care during school closures and delays, when permitted by MCPS.	80%	11%	5%	2%	2%
It is important for a childcare provider to provide a fun and engaging environment for children.	77%	21%	0%	0%	2%
A childcare provider should offer a healthy selection of snacks during program hours.	48%	45%	5%	0%	2%
Time and support for schoolwork should be provided by the childcare program.	41%	39%	18%	0%	2%

Attachment B
Parent Survey Results
Rosemary Hills ES

Question	Strongly Agree %	Agree %	Neutral %	Disagree %	Strongly Disagree %
What method(s) of communication do you prefer to receive from a childcare provider?					
Phone Call	29%				
Text	67%				
Email	81%				
Cell phone app	29%				
Paper printouts	14%				
Cost is an important factor when deciding whether to use a childcare provider.	57%	29%	0%	5%	10%
Safety and security protocols for accessing children are important when selecting a childcare provider.	86%	14%	0%	0%	0%
It is important for a childcare provider to work with families who need scholarships or reduced tuition.	29%	14%	52%	5%	0%
It is important for a childcare provider to offer clubs, sports, and/or other enrichment activities.	38%	43%	19%	0%	0%
It is important to have flexibility in choosing when your child attends childcare (e.g., mornings only, afternoons only, partial week, or before- and after-school care).	95%	5%	0%	0%	0%
It is important for a childcare provider to offer care during school closures and delays, when permitted by MCPS.	100%	0%	0%	0%	0%
It is important for a childcare provider to provide a fun and engaging environment for children.	81%	19%	0%	0%	0%
A childcare provider should offer a healthy selection of snacks during program hours.	43%	33%	24%	0%	0%
Time and support for schoolwork should be provided by the childcare program.	29%	52%	10%	5%	5%

Attachment B
Parent Survey Results
Sligo Creek ES

Question	Strongly Agree %	Agree %	Neutral %	Disagree %	Strongly Disagree %
What method(s) of communication do you prefer to receive from a childcare provider?					
Phone Call	42%				
Text	75%				
Email	87%				
Cell phone app	21%				
Paper printouts	6%				
Cost is an important factor when deciding whether to use a childcare provider.	37%	48%	10%	4%	0%
Safety and security protocols for accessing children are important when selecting a childcare provider.	81%	18%	1%	0%	0%
It is important for a childcare provider to work with families who need scholarships or reduced tuition.	39%	34%	22%	1%	3%
It is important for a childcare provider to offer clubs, sports, and/or other enrichment activities.	43%	40%	13%	3%	0%
It is important to have flexibility in choosing when your child attends childcare (e.g., mornings only, afternoons only, partial week, or before- and after-school care).	61%	34%	4%	0%	0%
It is important for a childcare provider to offer care during school closures and delays, when permitted by MCPS.	76%	18%	6%	0%	0%
It is important for a childcare provider to provide a fun and engaging environment for children.	66%	33%	1%	0%	0%
A childcare provider should offer a healthy selection of snacks during program hours.	39%	42%	19%	0%	0%
Time and support for schoolwork should be provided by the childcare program.	36%	40%	24%	0%	0%

Attachment B
Parent Survey Results
Stedwick ES

Question	Strongly Agree %	Agree %	Neutral %	Disagree %	Strongly Disagree %
What method(s) of communication do you prefer to receive from a childcare provider?					
Phone Call	53%				
Text	68%				
Email	74%				
Cell phone app	47%				
Paper printouts	21%				
Cost is an important factor when deciding whether to use a childcare provider.	79%	11%	5%	0%	5%
Safety and security protocols for accessing children are important when selecting a childcare provider.	95%	5%	0%	0%	0%
It is important for a childcare provider to work with families who need scholarships or reduced tuition.	74%	16%	5%	0%	5%
It is important for a childcare provider to offer clubs, sports, and/or other enrichment activities.	74%	21%	5%	0%	0%
It is important to have flexibility in choosing when your child attends childcare (e.g., mornings only, afternoons only, partial week, or before- and after-school care).	79%	21%	0%	0%	0%
It is important for a childcare provider to offer care during school closures and delays, when permitted by MCPS.	74%	16%	5%	5%	0%
It is important for a childcare provider to provide a fun and engaging environment for children.	95%	5%	0%	0%	0%
A childcare provider should offer a healthy selection of snacks during program hours.	58%	37%	5%	0%	0%
Time and support for schoolwork should be provided by the childcare program.	63%	32%	5%	0%	0%

Attachment B
Parent Survey Results
Summit Hall ES

Question	Strongly Agree %	Agree %	Neutral %	Disagree %	Strongly Disagree %
What method(s) of communication do you prefer to receive from a childcare provider?					
Phone Call	33%				
Text	100%				
Email	67%				
Cell phone app	11%				
Paper printouts	11%				
Cost is an important factor when deciding whether to use a childcare provider.	56%	44%	0%	0%	0%
Safety and security protocols for accessing children are important when selecting a childcare provider.	89%	11%	0%	0%	0%
It is important for a childcare provider to work with families who need scholarships or reduced tuition.	56%	44%	0%	0%	0%
It is important for a childcare provider to offer clubs, sports, and/or other enrichment activities.	44%	44%	11%	0%	0%
It is important to have flexibility in choosing when your child attends childcare (e.g., mornings only, afternoons only, partial week, or before- and after-school care).	67%	33%	0%	0%	0%
It is important for a childcare provider to offer care during school closures and delays, when permitted by MCPS.	33%	44%	11%	11%	0%
It is important for a childcare provider to provide a fun and engaging environment for children.	56%	44%	0%	0%	0%
A childcare provider should offer a healthy selection of snacks during program hours.	44%	44%	11%	0%	0%
Time and support for schoolwork should be provided by the childcare program.	22%	22%	56%	0%	0%

Attachment B
Parent Survey Results
Watkins Mill ES

Question	Strongly Agree %	Agree %	Neutral %	Disagree %	Strongly Disagree %
What method(s) of communication do you prefer to receive from a childcare provider?					
Phone Call	71%				
Text	81%				
Email	57%				
Cell phone app	24%				
Paper printouts	24%				
Cost is an important factor when deciding whether to use a childcare provider.	52%	33%	14%	0%	0%
Safety and security protocols for accessing children are important when selecting a childcare provider.	86%	14%	0%	0%	0%
It is important for a childcare provider to work with families who need scholarships or reduced tuition.	62%	33%	5%	0%	0%
It is important for a childcare provider to offer clubs, sports, and/or other enrichment activities.	57%	38%	5%	0%	0%
It is important to have flexibility in choosing when your child attends childcare (e.g., mornings only, afternoons only, partial week, or before- and after-school care).	67%	29%	5%	0%	0%
It is important for a childcare provider to offer care during school closures and delays, when permitted by MCPS.	62%	24%	10%	5%	0%
It is important for a childcare provider to provide a fun and engaging environment for children.	71%	24%	5%	0%	0%
A childcare provider should offer a healthy selection of snacks during program hours.	81%	14%	5%	0%	0%
Time and support for schoolwork should be provided by the childcare program.	67%	24%	10%	0%	0%

Attachment B
Parent Survey Results
Whetstone ES

Question	Strongly Agree %	Agree %	Neutral %	Disagree %	Strongly Disagree %
What method(s) of communication do you prefer to receive from a childcare provider?					
Phone Call	60%				
Text	87%				
Email	80%				
Cell phone app	13%				
Paper printouts	0%				
Cost is an important factor when deciding whether to use a childcare provider.	93%	7%	0%	0%	0%
Safety and security protocols for accessing children are important when selecting a childcare provider.	100%	0%	0%	0%	0%
It is important for a childcare provider to work with families who need scholarships or reduced tuition.	73%	7%	20%	0%	0%
It is important for a childcare provider to offer clubs, sports, and/or other enrichment activities.	67%	27%	7%	0%	0%
It is important to have flexibility in choosing when your child attends childcare (e.g., mornings only, afternoons only, partial week, or before- and after-school care).	87%	13%	0%	0%	0%
It is important for a childcare provider to offer care during school closures and delays, when permitted by MCPS.	87%	7%	7%	0%	0%
It is important for a childcare provider to provide a fun and engaging environment for children.	93%	7%	0%	0%	0%
A childcare provider should offer a healthy selection of snacks during program hours.	67%	20%	13%	0%	0%
Time and support for schoolwork should be provided by the childcare program.	73%	13%	13%	0%	0%

Attachment B
Parent Survey Results
Wyngate ES

Question	Strongly Agree %	Agree %	Neutral %	Disagree %	Strongly Disagree %
What method(s) of communication do you prefer to receive from a childcare provider?					
Phone Call	40%				
Text	77%				
Email	64%				
Cell phone app	20%				
Paper printouts	11%				
Cost is an important factor when deciding whether to use a childcare provider.	25%	52%	19%	4%	0%
Safety and security protocols for accessing children are important when selecting a childcare provider.	72%	27%	1%	0%	0%
It is important for a childcare provider to work with families who need scholarships or reduced tuition.	24%	40%	24%	11%	1%
It is important for a childcare provider to offer clubs, sports, and/or other enrichment activities.	49%	40%	9%	1%	0%
It is important to have flexibility in choosing when your child attends childcare (e.g., mornings only, afternoons only, partial week, or before- and after-school care).	64%	31%	4%	1%	0%
It is important for a childcare provider to offer care during school closures and delays, when permitted by MCPS.	83%	13%	3%	0%	1%
It is important for a childcare provider to provide a fun and engaging environment for children.	80%	19%	1%	0%	0%
A childcare provider should offer a healthy selection of snacks during program hours.	45%	41%	12%	1%	0%
Time and support for schoolwork should be provided by the childcare program.	39%	48%	11%	1%	1%